

Building Permitting Success in Orange County, California: Adapting Quickly to Change

Presented by



&



Our Speakers



Judy Kim
Orange County
Administrative Manager I,
Private Property Permits Unit,
Permitting Division



Laree Alonso
Orange County
Administrative Manager II,
Permitting Division



Jeremy Bosch
Clariti
Senior Director of Marketing



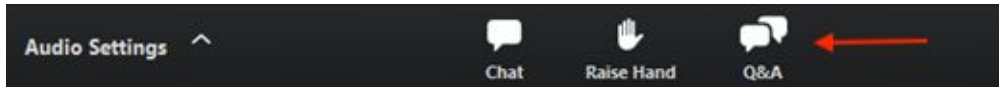
Agenda

- Housekeeping
- About Orange County, California
- About Orange County's Permitting System
- Rapid code changes in the county and how it affected them
- Walkthrough of Orange County's digital permitting system
- Next Steps and Q & A



Housekeeping

- We encourage your questions. Please submit via Zoom Q&A.

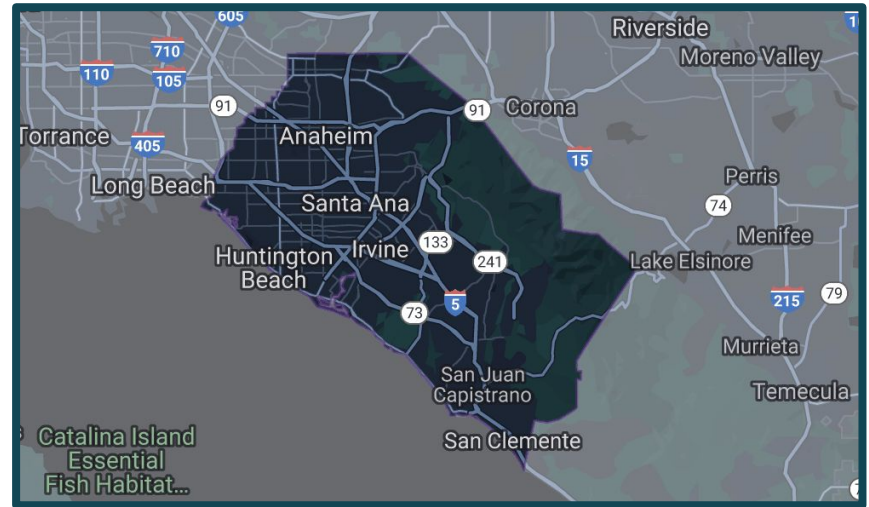


- This session will be recorded and shared afterward.
- If we're not able to get to your question in the session, we will happily take it up via email afterward.



About Orange County, California

- Located in the Los Angeles Metropolitan Area
- 3rd most populous county in California, and 6th most populous in the U.S.
- Population: 3.1 million residents
- Jurisdiction falls within the unincorporated areas of the County



About Orange County's Permitting System

OC Public Works

- OC has been using the Clariti Building Permit Solution since January 2019
- 100% paperless
- 759 public works staff
- Use Cases
 - Permit applications & building and safety reviews
 - Encroachment permits within the County right-of-way
 - Building, grading and subdivision inspections
 - Code enforcement cases
 - Discretionary planning applications
 - Subdivision applications



(Continued) About the Orange County Permitting System

Since Go-Live in 2019



Avg. 10 Day Permit Review Turnaround



20,000+ Public Users

2021 Metrics



9043 Permits Initiated

8156 Permits Issued



\$12,000,000 Permit Fee Revenue

\$301,800,000 Issued Building Permit Valuation



34,728 Building Inspections



3,638 Planning Reviews



1 Day Turnaround for Inspection Requests

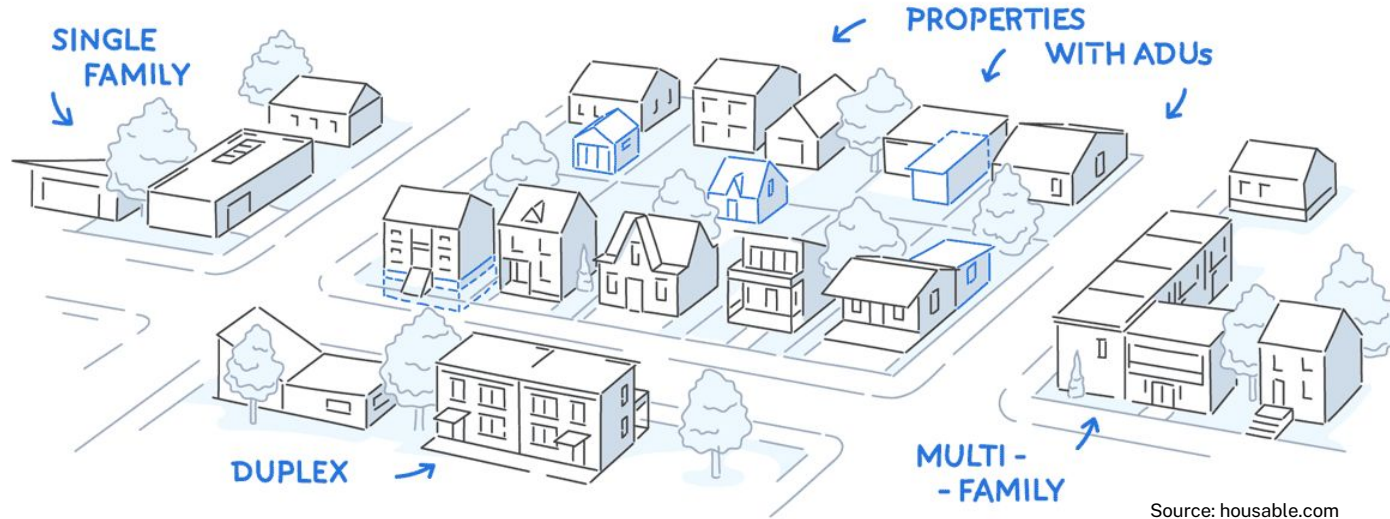


3 Day or Less Response Time to New Cases



Rapid Growth and Building Code Changes in the County: Assembly Bill 68

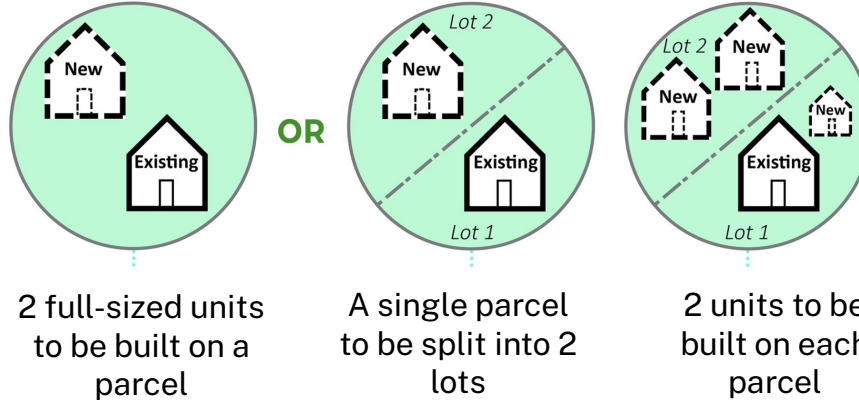
The housing affordability crisis has prompted governments to shift focus towards urban density: *more houses in smaller spaces.*



In California, a bill (AB-68) passed on January 1, 2020, made it easier to build small homes known as Accessory Dwelling Units (“ADUs”) and Junior ADUs (“JADUs”).

Rapid Growth and Building Code Changes in the County (continued): SB-9

SB-9 was also passed, allowing for subdivisions and additional dwellings on a single parcel.



Source: oaklandca.gov

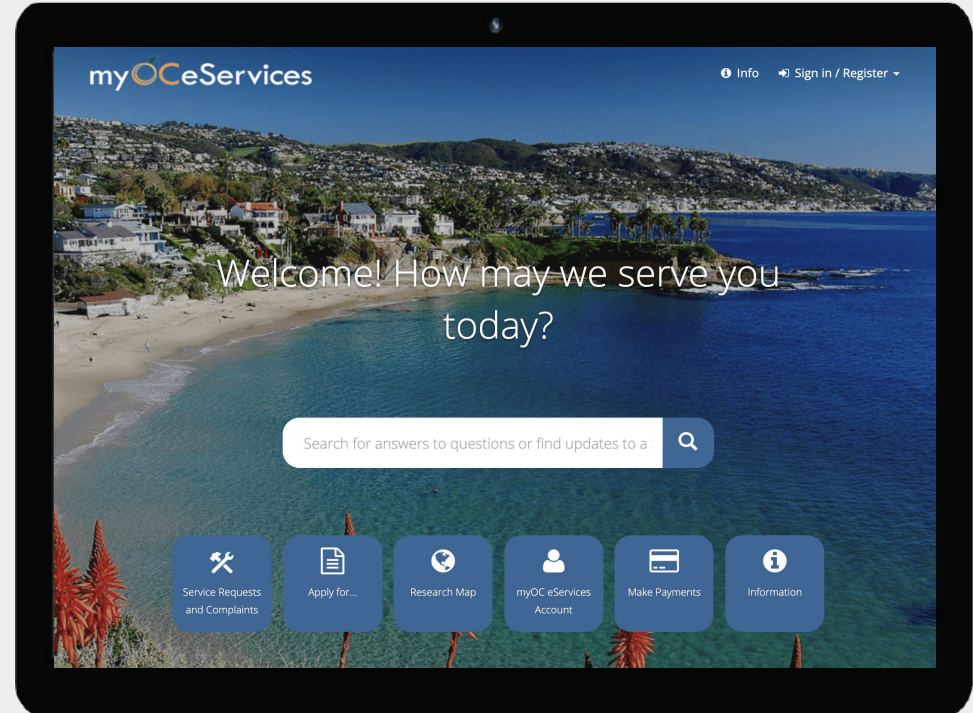
While both bills support the construction of more homes for Californians, they also contribute to permitting complexities.

To keep up with new rules and regulations, staff need a highly-configurable back office system.

Demo

- High level system overview
- Backoffice configuration
- How staff quickly adapt to change
- The community portal -how it works
- Reports and dashboards

Orange County's e-Services Portal





Permitting and Licensing Software
that Makes Every Day Easy.



Built on the World's Most Trusted & Secure Platform



Building Permitting



Business Licensing



Enterprise Permitting & Licensing



Environmental Health



Professional Licensing

Notable Customers



Q&A and Next Steps

Interested in learning more?

Reach out to Jeremy.Bosch@claritisoftware.com with any questions
or request more information [here](#)

Have a question?

Please submit your questions via the Zoom Q&A feature