Clariti

Community Portal Feature

Your permitting counter available online 24/7/365.

Permit Applications

You can start an application by clicking the "Start New Application" button below.

New Permit Application

Permit Type Details

Select a permit type from the list below.

* **Permit Type**
○ Building Permit
○ Quick Permit
○ Trade Permit
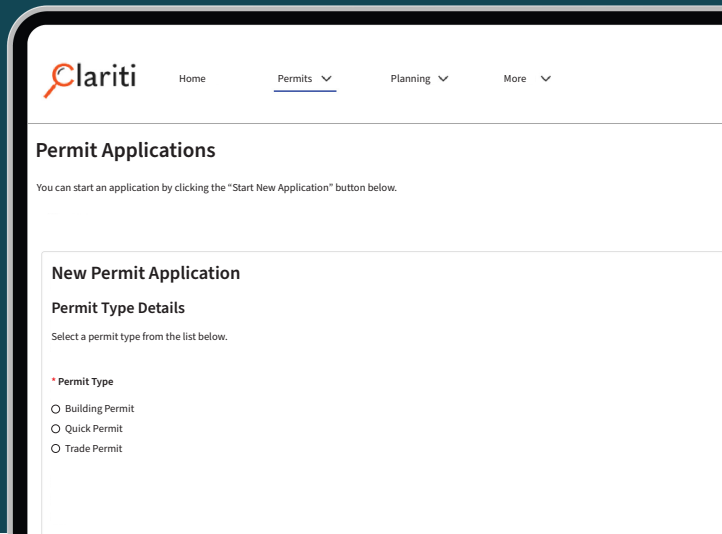
A self-service portal for your community to get answers in real time.

What Your Constituents Can Do With Your Community Portal

Apply Online

After selecting a specific permit application from a drop-down dynamic form, customers only see what's needed for that application specifically - nothing else. No confusion and only minutes to apply.

Submit Complaints

Customers submit complaints online using a form you create that requires all of the information you need to process them quicker.

Make Payments

Fees can be paid online via secure credit card transactions and ACH. All fees are calculated automatically and transactions tracked in your finance team's ledger.

Get Status Updates

Customers can access the status of their application online without having to call or email staff. By logging in, they can view the timing of an upcoming inspection, status of a plan approval, or any outstanding fees they need to pay.

Submit Service Requests

Think of your portal as a virtual self-serve customer service desk. Your community can request permit extensions, modify their application, and request FOIAs online 24/7.

Request Inspections

Various inspection requests can be made directly from your portal. At any time, customers can schedule or reschedule an inspection for a specific date, view their results, or simply get a status update - all without any staff intervention.
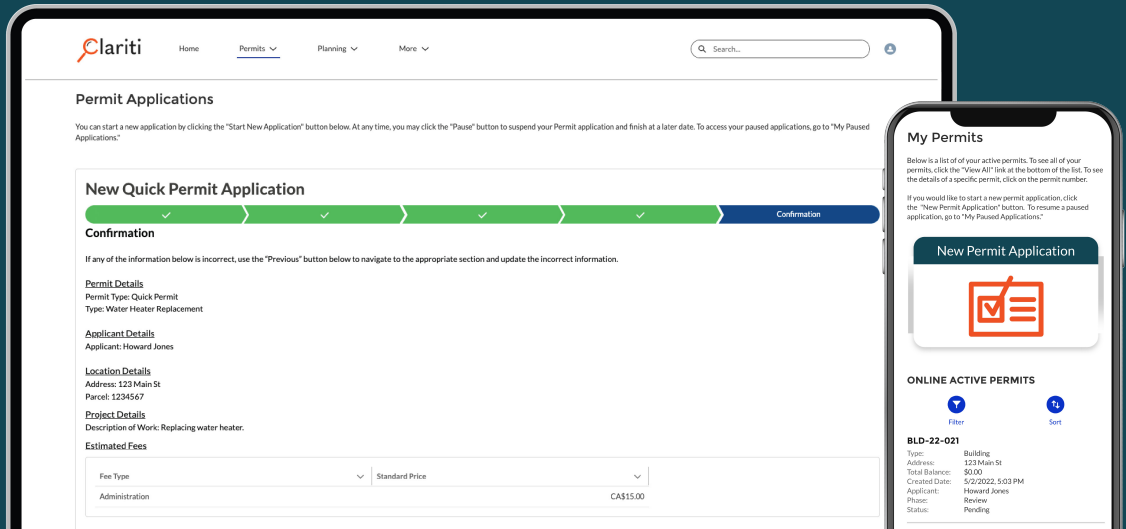
Benefits for Staff

Clicks, Not Code to Update

Staff can easily add, remove, or edit forms, fee calculations, application requirements, and permit types in real time -all without code or service interruptions.

System Efficiency

Clariti is built to run fast no matter how much data you process, and to only store the data you need - nothing you don't.

Complete Applications, Every Time

Dynamic forms ensure that applications include all required information, so your team has everything they need to process applications quickly.

Benefits for Constituents

Modern Service Experience

Your community's digital experience will be something you're proud to show off. Unlike other vendors out there, the Clariti Community Portal is modern and easy to use.

Multi-Lingual Accessibility

Reach applicants wherever they are, in whatever language they speak. The Community Portal conveniently supports many languages to reflect your diverse community.

Intuitive User Interface

Applying through the Community Portal feels a lot like online shopping. Applicants are able to easily navigate through different permit applications with step-by-step instructions, and can update or edit their application online if need be.

Helping Governments Deliver Exceptional Permitting and Licensing Experiences

Get in Touch to Learn More   sales@claritisoftware.com | www.claritisoftware.com